

Residential Care Checklist

Arranging residential care for an aging friend or relative is often an uncertain process, especially when you are responsible for choosing a nursing home or retirement residence. The following questions may be useful to consider when visiting and evaluating a residence and can be used to assess and compare each option. Use a copy of this checklist at each of the residences you are visiting.

Name of Residence _____

Contact Name: _____

Contact Telephone: _____

Address: _____

Website: _____

Are current residents clean and well groomed?

Is the staff friendly and warm to current residents? Do they treat them with dignity and respect?

Are most current residents out of their rooms and dressed?

Is privacy respected?

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Is there any obvious offensive odour in the facility?

How many residents share a room?

Do residents' rooms have personal articles and furniture?

Does the food taste good?

Do current residents appear happy?

What activities are available to the residents?

How are families involved in the planning for resident's care?

Will the staff communicate changes in a residents' condition to family members in a timely fashion?

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Does this facility meet any cultural or religious needs you may have?

Does staff respond quickly to requests for help?

Do volunteer groups visit the nursing home?

Additional Notes:

BMO understands that whether you are new or experienced in the role of caregiver, you have a lot on your shoulders. The responsibilities of looking after a parent, spouse or child can be a significant challenge. For additional checklists and information, please see the resources provided on www.bmo.com/retirementyourway.

You may also be concerned about the financial implications that your role as caregiver may have on your finances over the long-term. Please speak to your BMO investment professional for assistance with the financial implications of caregiving and ensuring that they are considered in your financial plan.

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